

VALIDATION OF OFFEROR'S EXPERIENCE ON OTHER CONTRACTS

CONTRACT NUMBER & TITLE		
OFFEROR		
PERSON RESPONDING		
TITLE		
PHONE AND FAX NUMBERS	PHONE	FAX
ROLE IN RELATION TO CONTRACT		
RESPONDENT'S ORGANIZATION		

RESPONDENT'S SIGNATURE	DATE
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The company indicated as Offeror, above, listed your organization as a reference in connection with its bid on a Department of the Treasury contract for debt collection services. The Offeror has or had a similar contract with your organization. To assist the Treasury Department's technical evaluation procedure, please answer the following questions about the contract between your organization and the Offeror. Return the form directly to the following address by the date requested by the Offeror: Internal Revenue Service, ATTN: Helen D. Carmona, A:P:O:S, Constellation Centre Building Room 500, 6009 Oxon Hill Road, Oxon Hill, MD 20745.

1. Were you the Contracting Officer (or Contracting Offeror's Technical Representative)? If not, what was your role in the contract with the Offeror?

2. What were the beginning and ending dates of the contract?

OFFEROR	RESPONDING ORGANIZATION
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3. What was the dollar amount of the contract, i.e., the contractor's billing (total, or annual)? Total debt placed? Average age of debt placed? Recovery Rate?

4. What services were provided under the contract (e.g., skip tracing, contact with debtors via phone and/or mail, helping debtors resolve liabilities, demanding payment, establishing payment terms, monitoring installment payments, processing payments, reporting results to your organization, etc.)?

5. Was your organization satisfied with the contractor's performance? Why or why not?

6. How many complaints did you receive from debtors or others about the contractor's performance? What kind of complaints? In particular, did they involve violation of the Fair Debt Collection Practices Act? Were the complaints substantiated?

7. Did your organization find the contractor's management cooperative and responsive to your needs?

8. Would your organization be willing to deal with the contractor in the future on similar contracts?

9. Is there anything else you would like to mention about the contractor or the contract?

Thank you for willingness to share this information with the Department of the Treasury.